

TELEMEDICINE

Telemedicine services - convenient and professional medical support in the form of online consultations by phone or through our usual mobile applications - messengers.

Main advantages :

1. Time saving— get a tele-consultation regardless of your actual location, even when you're abroad
2. Convenient online-service - professional assistance from specialist physicians without visiting medical establishments.
3. Alternative medical opinion - obtain alternative opinion on illness and treatment scheme
4. Confidentiality – guaranteed confidentiality of information and personal data, you choose the place and time for online consultation with a doctor.



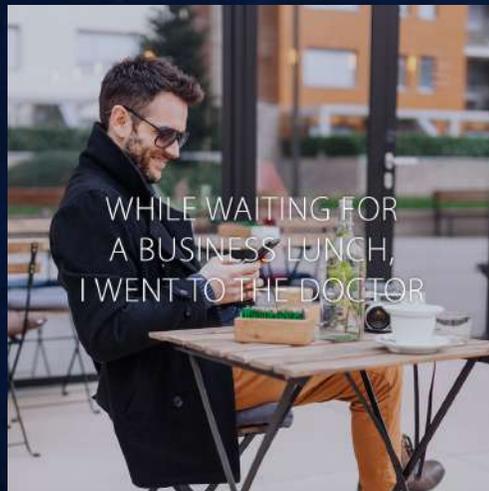
TELEMEDICINE FOR VISA PLATINUM BUSINESS CARD HOLDERS INCLUDES:

1. Online family doctor and specialized doctors' consultations - * 5 times per year.
2. Support from medical concierge in all health-related questions - 24/7 ** unlimited.

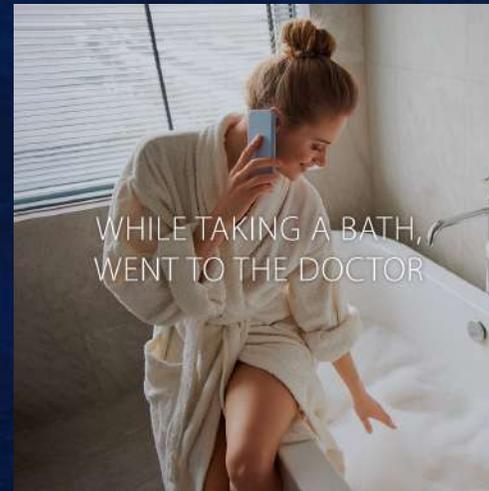
TIME SAVING



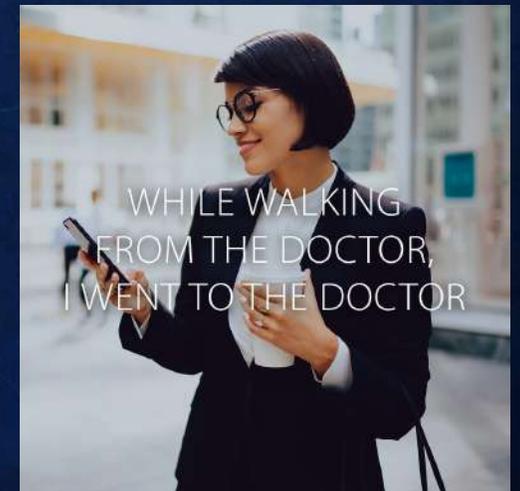
CONVENIENT ONLINE SERVICE



CONFIDENTIALITY



ALTERNATIVE MEDICAL OPINION



*therapist, pediatrician, urologist, ENT, gynecologist, surgeon, gastroenterologist, dermatologist, proctologist, traumatologist, infectious disease specialist, orthopedist, allergist, immunologist, neuropathologist.

** search of different clinics and doctors for consultation in cases of outpatient treatment, preventive medical examination, vaccination, testing, etc., search for medicines with a possibility of address delivery (delivery and medicines are paid additionally), organizing transportation to medical establishment in case of hospitalization or organizing doctor's home visit

How to use the Telemedicine service?

It is very simple :

1. Go to the RaiffeisenBusiness chatbot and click the "Telemedicine" button.
2. Then press the button "Make an appointment" and "Call for an appointment with a doctor."
3. Call ARX and listen to the voicemail. Get a link to go to the chatbot from insurance company ARX.
4. Select a messenger (Viber / Telegram) to schedule a consultation.
5. Indicate your full name, date of birth, location and phone number and type of card "Visa Platinum".
6. Describe the reason for the appeal or complaint.
7. Get an online consultation / service organization with a specialized doctor.

What is needed for this?

1. Be the card holder VISA Platinum Business.
2. Pass identification on the first call.
3. Give consent to insurance and personal data processing.

