

## Information on the service

The Bank provides the service of purchase, sale, exchange of foreign currency on "SWAP" terms (hereinafter FX SWAP transaction), which is carried out between the Bank and the Customer under the agreement, the terms of which provide for the purchase (sale, exchange) of foreign currency with its resale (purchase, exchange) as of a certain date in the future, with the transaction terms (rates, amounts, execution dates, etc.) recorded when entering into agreement.

The Bank shall execute "FX SWAP" transactions:

- with resident customers (legal entities and individual entrepreneurs), if the first part of the transaction involves the foreign currency sale for hryvnias by the Bank's customer or the exchange of one foreign currency for another foreign currency;
- with non-resident customers (legal entities), if the first part of the transaction involves the purchase of foreign currency for hryvnias from the Bank or the exchange of one foreign currency for another foreign currency.

The FX SWAP transaction is executed on condition that the General Agreement on FX SWAP transaction is concluded (based on the Bank's form). FX SWAP transactions are executed based on the FX SWAP agreement, which is an integral part of the respective General Agreement.

- The draft General Agreement/FX SWAP agreement is provided to the customer upon request of the latter.
- The General Agreement is concluded for an unlimited period.
- The Customer may initiate the termination of the Agreement at any time during the effective period of the General Agreement after complete repayment of the debt to the Bank under FX SWAP Agreements and the reimbursement of all the costs and losses of the Bank related to such termination by the customer, by sending a written notice to the Bank (at least three Banking days prior to the scheduled date of early termination).
- The early termination of the General Agreement at the customer's initiative shall take place based on the Parties' written agreement, with the FX SWAP agreements terminated at the same time.
- The amendments to the General Agreement/FX SWAP agreement are made by means of additional agreements/contracts concluded by and between the Bank and the Customer.

The amount of the Bank's commission fee payable by the Customer for the transaction of purchase/sale/exchange on swap terms, the procedure for defining them is contained in the Tariffs <https://raiffeisen.ua/documents/korporativnomu-biznesu/tarifi>. The commission fee is paid simultaneously with the transfer of the Payment of Customer No.1 according to the Tariffs valid as of the Fx swap Agreement Execution Date No.1.

All the disputes arising between the Parties in connection with FX Swap Agreement/General Agreement shall be settled by means of negotiations, or in court, according to the applicable laws of Ukraine, if they cannot be solved through negotiations.

The service is provided by Raiffeisen Bank JSC, the NBU license No.10 of 18.06.2018; EDRPOU code 14305909; included to the State register of banks on 27.03.1992 under No. 94; registered address: 9, Leskova, Kyiv, 01011; contact phone numbers: 044 490 88 88; 0 (800) 505-045; email info@raiffeisen.ua; the state regulation of the Bank's activities is carried out by the National Bank of Ukraine (9, Instytutska, Kyiv, 01601; hotline: 0800 505 240).